Personal Assistant Programme Board: Key Achievements





4,500 PAs sent regular newsletter

49% - 52% open rate



Direct Payment Agreement

 draft coproduced SDS Standard 13 under test

Personal Assistants Network Scotland

PA Network Scotland

- The only info & support service for PAs redeveloped as a membership org
- New website & database to manage comms launched
- 1,300+ members and growing
- increasing membership offer e.g. access to discount cards
- Unique Union membership offer for PANS members



PA Training Framework

- A national framework to support employers with PA training published
- 2 e-learning modules for PAs and their employers ready for publication: Understanding the Value of a Personal Assistant and Healthy Working Relationships



Cornerstone SDS PA Support Pilot

informing next steps for developing local PA networks

Recruitment Campaign

PAs featured in Scottish Government's national social care recruitment campaign



1,659 views per month

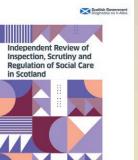
PA & PA Employer Handbooks

- 116 articles reviewed and updated
- average of 1,659 views every month
- PA Wellbeing resources included in PA Employer's Handbook



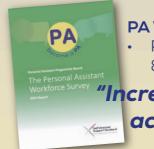
PA Workforce Data

- 2023 survey with first comparative data
- SG audit of sources of workforce data published
- Formula to calculate workforce size
- Funded PhD student appointed for PA research



IRISR

- Independent Review of Inspection, Scrutiny and Regulation of Social Care complete with recommendations
- Ministerial reassurances that any besopke PA registration system will not be considered until PAPB workplan is complete



PA Workforce Survey

Publication of 2023 report & findings

PAPB

Members

"Increased awareness of access to support"

Make an imPAct campaign

- · featuring range of employers and PAs to raise awareness of the PA role
- ran across social media and radio and was seen or heard 280.000 times across the campaign



Wellbeing Advances

- IMPACT Team systematic review about 'What works in PA Wellbeing' this plus the PA Workforce Survey provides base line evidence to develop a wellbeing strategy and ongoing action in developing the best wellbeing resources for PAs/PA **Employers**
- Collaborative work with the National Wellbeing Hub Team and the Scottish Government Wellbeing Team to raise the profile of Personal Assistants on the Hub and in the social care workforce.
- Campaign for Blue Light Card for PAs in Scotland





New My Job Scotland page

- launched with 300+ vacancies posted in first two months
- average of 450 views of page every day
- ongoing promotion campaign to promote page to potential



